



VACANCY

REFERENCE NR : **VAC01164/23**
JOB TITLE : **Network Engineer**
JOB LEVEL : **C5**
SALARY : **R 455 638 – R 683 457**
REPORT TO : **Consultant: Network Engineer**
DIVISION : **National & Regional Consulting**
DEPT : **Coastal Region**
LOCATION : **SITA Western Cape**
POSITION STATUS : **Permanent (Internal & External)**

Purpose of the job

To monitor network status, attend to network incidents and service requests to ensure service restoration, and complete root cause analysis.

Key Responsibility Area

- Infrastructure management
- Maintenance of Network Devices
- Provide user support and attend to logged incidents

Qualifications and Experience

Minimum: 3-year National Diploma/Degree in IT related field (Computer Science, Information Technology/Engineering, BCom etc). CCNA Certificate will be an added advantage.

Experience: 3 - 5 years' experience in Wide Area Network (WAN), Troubleshooting Technology, Network topology, Network Design, Application Layer and routing protocols, VOIP

Special Requirements

Valid Drivers licence and reliable transport

Technical Competencies Description

1. Network/Infrastructure Management - The operation and control of the IT infrastructure (comprising physical or virtual hardware, software, network services and data storage) either on-premises or provisioned as cloud services) that is required to deliver and support the information systems needs of a business. Includes preparation for new or changed services, operation of the change process, the maintenance of regulatory, legal and professional standards, the building and management of systems and components in virtualised and cloud computing environments and the monitoring of performance of systems and services in relation to their contribution to business performance, their security and their sustainability. The application of infrastructure management tools to automate the provisioning, testing, deployment and monitoring of infrastructure components.

Knowledge of:

Incident Restoration and network principles; Internet, Application Layer protocols, services and standards; Computer and network principles ;Multi-Protocol Label Switching (MPLS); Virtual Private Network (VPN); Wide Area Network (WAN); Local Area Network (LAN); Quality of Service (QOS); Routing and Switching; Carrier Services; Service Level Agreement (SLA) reporting. Network Management Systems; VPN technologies and concepts; Modems; Carrier technology; Cabling Principles; Troubleshooting WAN Technologies. IP, VOIP and PBX telephony platforms; Voice, Video and Web conferencing; ESXI, System IOS & OS platforms; Management Suite (PCP,PCA, PCD & eSight);Unified

Messaging; Customer Contact Centers; End user telephony equipment; PBX features and functions. Configuring and supporting multisite voice deployments Behavioural Attributes: Self-confidence, Problem resolution orientation, customer relations and communication. Ability to interact with leadership and external customers. Incumbent must be willing to consult and interact with Government officials, standards generating bodies, accreditation and certification bodies. Ability to work independently under minimal supervision. Must be willing to work standby shifts and overtime when required. The incumbent will be required to consult and interact with relevant Government Officials, standards generating bodies, accreditation and certification bodies.

How to apply

To apply please log onto the e-Government Portal: www.eservices.gov.za and follow the following process;

1. Register using your ID and personal information;
2. Use received one-time pin to complete the registration;
3. Log in using your username and password;
4. Click on "Employment & Labour;
5. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs;

Or, if candidate has registered on eservices portal, access www.eservices.gov.za then follow the below steps:

1. Click on "Employment & Labour;
2. Click on "Recruitment Citizen"
3. Login using your username and password
4. Click on "Recruitment Citizen" to create profile, update profile, browse and apply for jobs

For queries/support contact eRecruitmentSupport@sita.co.za or Buzwe.Fani@sita.co.za

Closing Date: 18 November 2022

Disclaimer

SITA is an Employment Equity employer and this position will be filled based on Employment Equity Plan. Correspondence will be limited to short listed candidates only. Preference will be given to members of designated groups.

- If you do not hear from us within two months of the closing date, please regard your application as unsuccessful.
- Applications received after the closing date will not be considered. Please clearly indicate the reference number of the position you are applying for.
- It is the applicant`s responsibility to have foreign qualifications evaluated by the South African Qualifications Authority (SAQA).
- Only candidates who meet the requirements should apply.
- SITA reserves a right not to make an appointment.
- Appointment is subject to getting a positive security clearance, the signing of a balance score card contract, verification of the applicants documents (Qualifications), and reference checking.
- Correspondence will be entered to with shortlisted candidates only.
- CV`s from Recruitment Agencies will not be considered.
- CV`s sent to incorrect email address will not be considered